

YOUR KEY TO THE CITY'S HEALTH CARE

UNLOCK your right to health care
with dignity and respect regardless of
immigration status or ability to pay



Now
available in the
Bronx and citywide by
late 2020.

**Become a member of
NYC Care Today!**

1-646-NYC-CARE
1-646-692-2273

nyccare.nyc

Privacy and Confidentiality
Guaranteed

NYC
HEALTH+
HOSPITALS



About NYC Care

NYC Care is a no- or low-cost health care access program that guarantees services offered by NYC Health + Hospitals to New Yorkers who do not qualify for health insurance or cannot afford health insurance.

With NYC Care, you can:

- + Get a unique membership card to have access to primary and preventive health care at NYC Health + Hospitals health centers and hospitals in your community.
- + Choose your own primary care provider who will help you avoid getting sick and connect you with other services you need to stay healthy.
- + Get your first appointment to see your primary care provider in two weeks or less.
- + Call our NYC Care Contact Center, available 24/7, when you need help.
- + Get access 24/7 to low-cost prescription medication and refills overnight when needed.
- + Get support from a primary care team that also includes nurses, mental health professionals, medical assistants, social workers, pharmacists and nutritionists.
- + Afford quality health care. There are no costs to join or monthly fees. Your cost to receive health care is based on your family size and income.

To learn more
and enroll, call

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Your Membership Services

Primary and Preventive Care

- + Choose your own primary care provider who will treat routine physical conditions, such as acid indigestion, sore throat and fever.
- + Get routine vaccinations and screenings like a mammogram and colonoscopy.
- + Get help to manage chronic diseases like diabetes and high blood pressure.

Specialty Care

Your primary care provider will work closely with specialists and will help refer you to the services you need including:

- + Cardiology
- + Arthritis Care
- + Orthopedics
- + Podiatry
- + Weight Loss Surgery
- + Gastroenterology
- + General Surgery
- + Ear, Nose, and Throat (ENT)
- + Psychiatry
- + Obstetrics and Gynecology
- + Vision Care
- + Prenatal Care

Behavioral Health and Substance Use

- + Access a range of mental health services to treat depression, anxiety and other mental health conditions.
- + Get referred to the right mental health specialist, social worker, therapist or psychiatrist.
- + Get treatment and support for addiction and substance use disorders.

Affordable Medications

- + Get low-cost prescription medications and pharmacy access 24/7.
- + Order prescription refills online.
- + Pick up prescriptions at NYC Health + Hospitals pharmacies on weekdays and Saturdays.

FAQs

What is NYC Care?

NYC Care, your key to the City's health care, is a membership-based no- or low- cost program that gives you direct access to your own doctor and the many services provided by NYC Health + Hospitals, the largest public health care system in the country.

How do I qualify for NYC Care?

You must have lived in NYC for six months or longer and be ineligible for the affordable government health insurance plans that are available in New York State. You may also qualify if you are unable to afford health insurance based on federal standards. To find out if you are eligible, call 1-646-NYC-CARE (1-646-692-2273) today and we can help!

How much will I have to pay for services?

You will pay based on what you can afford. Discounted fees are determined by your family size and income, and start at \$0. There are no costs to join, monthly fees, or premiums.

Where can I get health services?

As a member of NYC Care, you will have access to NYC Health + Hospitals community-based health centers and hospitals in the five boroughs.

Will my privacy be protected?

The health care professionals at NYC Health + Hospitals are committed to keeping private your personal health information and your immigration status. Seek care without fear. Enroll in NYC Care today.

How can I learn more or enroll in NYC Care?

Call 1-646-NYC-CARE (1-646-692-2273). You can also visit nyccare.org to learn more. We speak your language!

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and enroll, call

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With
NYC Care,
you can choose
your own primary
care provider

Your key to the City's health care with dignity and respect

In New York City, we believe health care is a human right. No matter where you were born or how much money you have, in our city, you have a right to quality, affordable health care.

With NYC Care, you will have your own regular health care provider. You will also get the medical services you need in a NYC Health + Hospitals health center or hospital in your community.

With NYC Care, you will be able to get health care services such as primary care, OB-GYN care, mental health care and 24/7 access to the medications you need.

With NYC Care, you will have the ability to stay healthy by taking care of any health issues early through your relationship with your health care provider. You will no longer need to rely on the emergency room to receive the care you need. All services will be provided at no-cost or at a price you can afford.

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